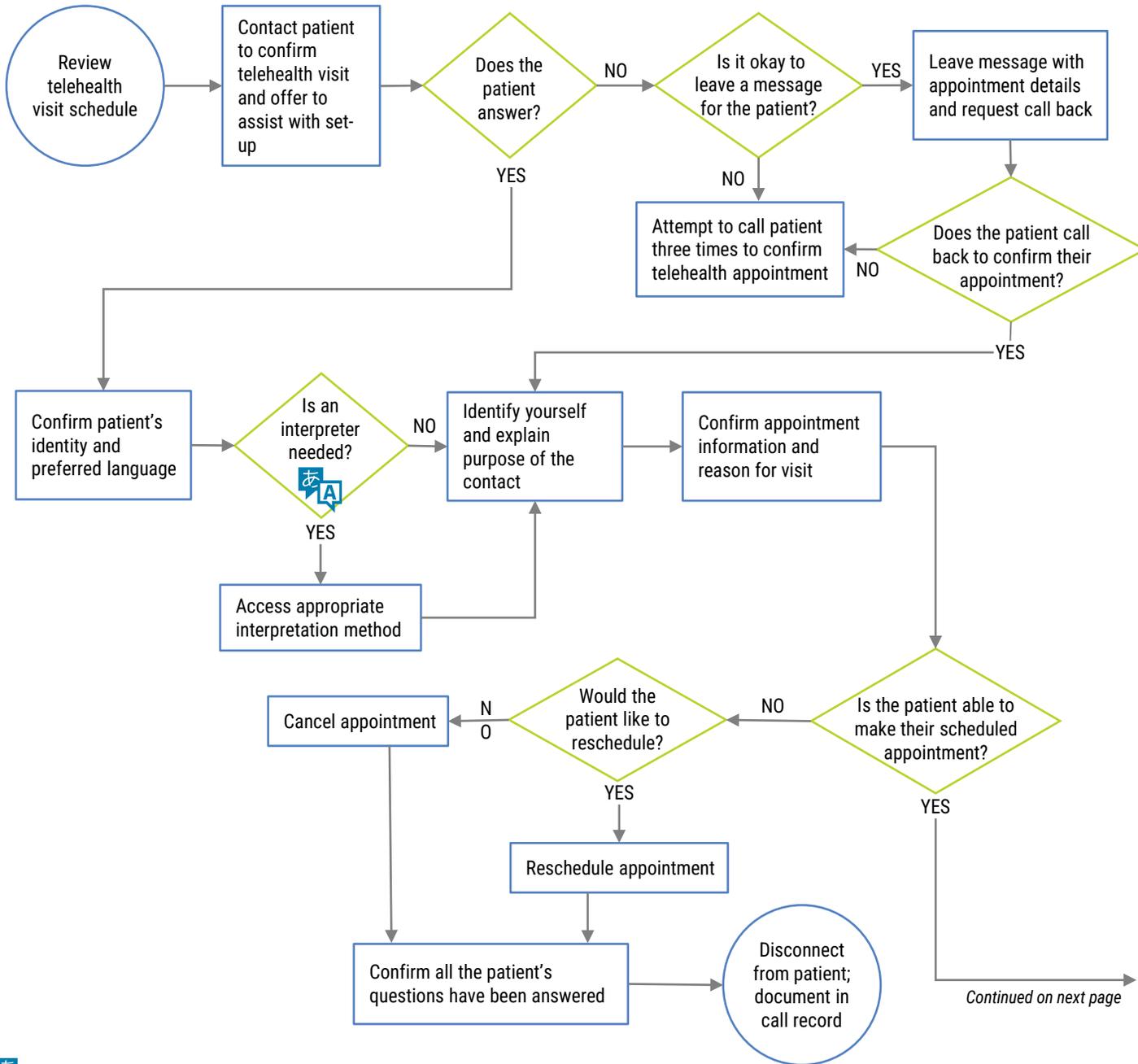
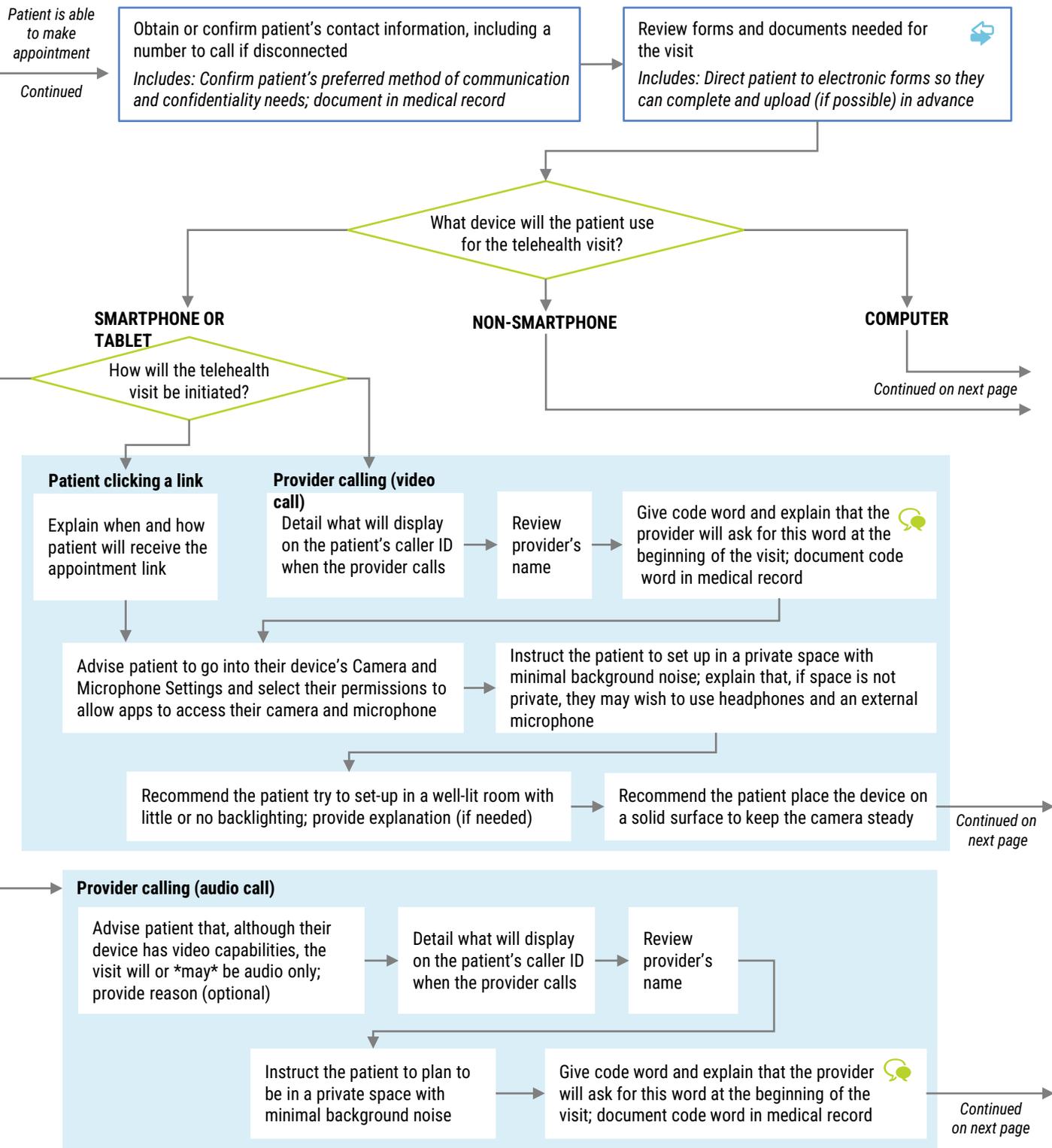


This activity can minimize the likelihood that the patient will encounter issues with their technology during a visit, ultimately leading to a better patient experience of care. This activity may take place at a scheduled time in advance of or immediately prior to the patient’s visit with the clinician. Users should customize this workflow based on their health center’s staffing and telehealth platform.



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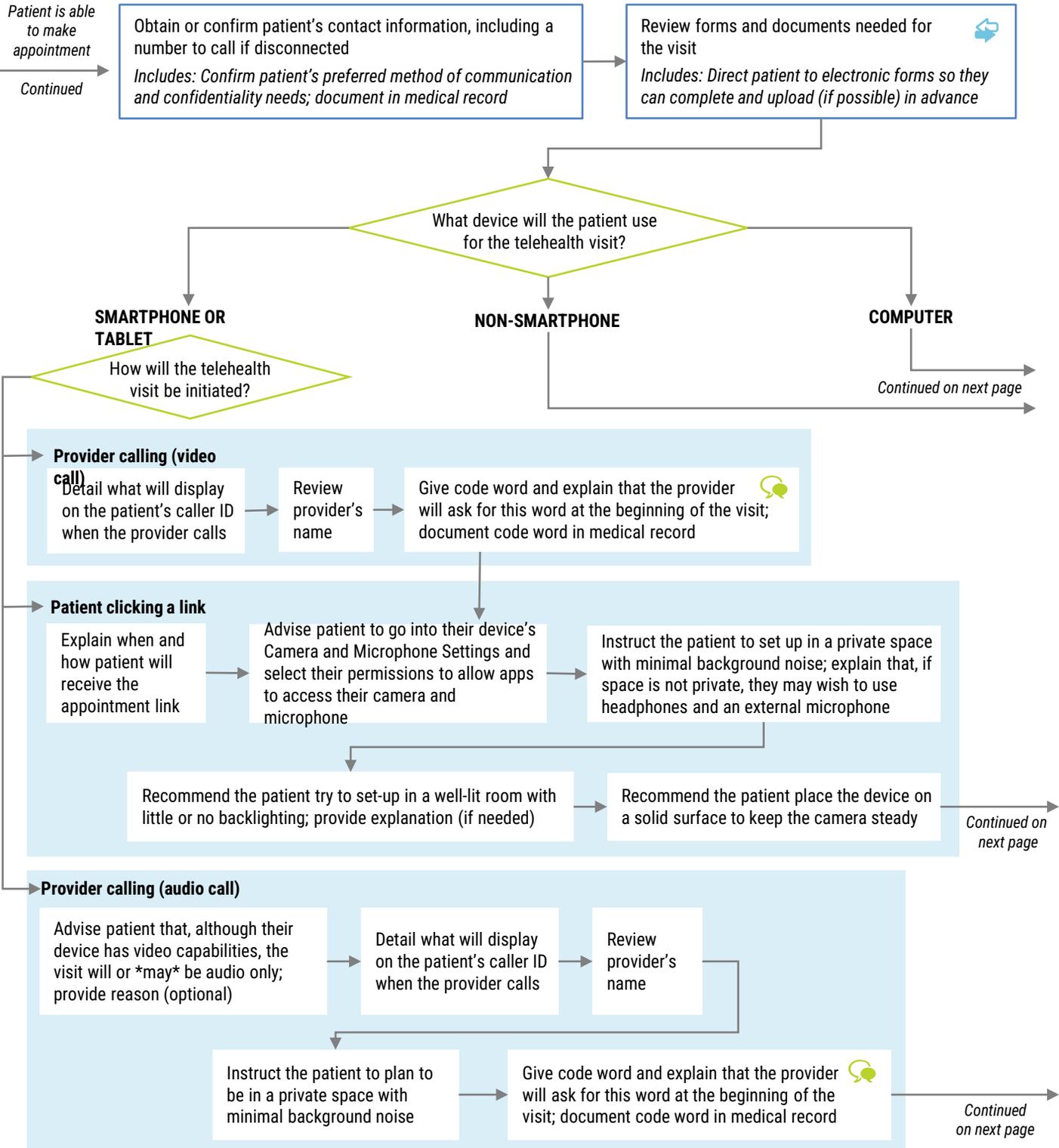
See Workflow 3 – Connecting to Interpretation Services for steps
 If forms are reviewed and completed as part of this contact, see Workflow 2 – Patient Work-up for steps
 Health centers may provide patients with a code word to confirm identity and/or for patients to indicate they are comfortable proceeding with the visit when contacted



See Workflow 3 – Connecting to Interpretation Services for steps

If forms are reviewed and completed as part of this contact, see Workflow 2 – Patient Work-up for steps

Health centers may provide patients with a code word to confirm identity and/or for patients to indicate they are comfortable proceeding with the visit when contacted

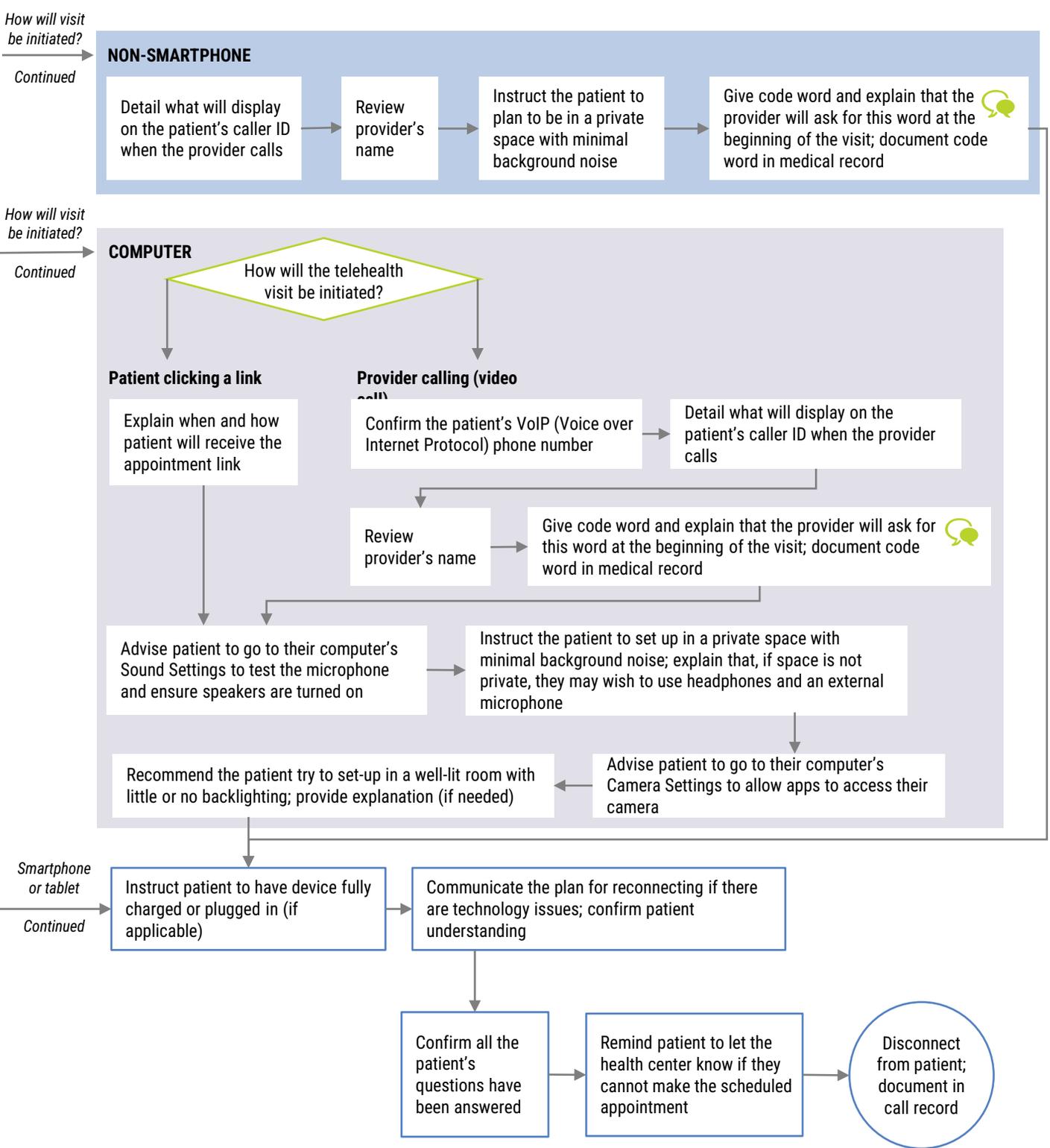


See Workflow 3 – Connecting to Interpretation Services for steps

If forms are reviewed and completed as part of this contact, see Workflow 2 – Patient Work-up for steps.

Health centers may provide patients with a code word to confirm identity and/or for patients to indicate they are comfortable proceeding with the visit when contacted

SAMPLE WORKFLOW Technology Set-Up



See Workflow 3 – Connecting to Interpretation Services for steps

If forms are reviewed and completed as part of this contact, see Workflow 2 – Patient Work-up for steps

Health centers may provide patients with a code word to confirm identity and/or for patients to indicate they are comfortable proceeding with the visit when contacted